

Malahat Auto Wrecking takes pride in providing reliable and top-quality used auto parts to our valued customers. With our 3-month exchange warranty, we assure you of the durability and functionality of our products. While refunds are not offered for any used car parts purchased, you may request an in-store credit within 10 business days of your original purchase if the part is no longer required. If, within 3 months of your purchase, you experience any issues with the part you've acquired from us, we offer an exchange warranty. Simply bring the faulty part back to us with the receipt, and we will gladly provide you with a replacement. Please note that Malahat Auto Parts does not pay labor, and all parts returned within 10 business days are subject to a 25% restocking fee. This policy underscores our commitment to customer satisfaction and our dedication to delivering trustworthy automotive solutions. Your confidence in Malahat Auto Wrecking is our driving force, and we strive to uphold our standards of excellence in every transaction.

Kindly note that all electrical modules sold by Malahat Auto Parts are sold on an "as is, where is" basis, and they do not come with any warranty. We understand the specific nature of electrical components and advise our customers to carefully evaluate their needs and compatibility before making a purchase. While we are committed to delivering reliable products, the unique characteristics of electrical items make it challenging to provide warranties. Our team is here to assist you in making informed decisions and answering any questions you may have about our products. Your satisfaction remains our priority, and we appreciate your understanding of our policy regarding electrical items.

For the safety and well-being of our customers, Malahat Auto Parts has made a considered decision not to sell certain automotive components due to insurance-related considerations. As a result, we do not offer windshields, brake parts (with the exception of brake boosters and ABS pumps), radiators, condensers, catalytic converters, and exhaust manifolds. While we regret any inconvenience this may cause, our commitment to your protection and compliance with insurance requirements remains paramount. We are dedicated to offering a range of other high-quality auto parts and solutions to meet your needs. Please feel free to reach out to our knowledgeable team for alternative options and recommendations that adhere to our safety-conscious policies. Your safety and satisfaction are of utmost importance to us, and we appreciate your understanding of our product offerings.

Please note that our yard is strictly closed to the public for safety and insurance reasons. To ensure the highest level of expertise and professionalism, all car parts are pulled by our experienced staff members. This process occurs exclusively between the hours of 8 AM and 4 PM. If you would like the convenience of having a part pre-pulled before your visit, simply speak to one of our sales representatives who can guide you through the process of making a secure online payment. This ensures that your requested part will be ready and waiting for you when you arrive, streamlining your experience and saving you time. Your satisfaction is our priority, and we're here to make your visit as efficient and hassle-free as possible.